



POLYTECH

IMPLANTS OF EXCELLENCE

NEW with even more benefits for all patients registered!

Safety you can feel

IMPLANTS OF EXCELLENCE PROGRAMME HIGHLIGHTS

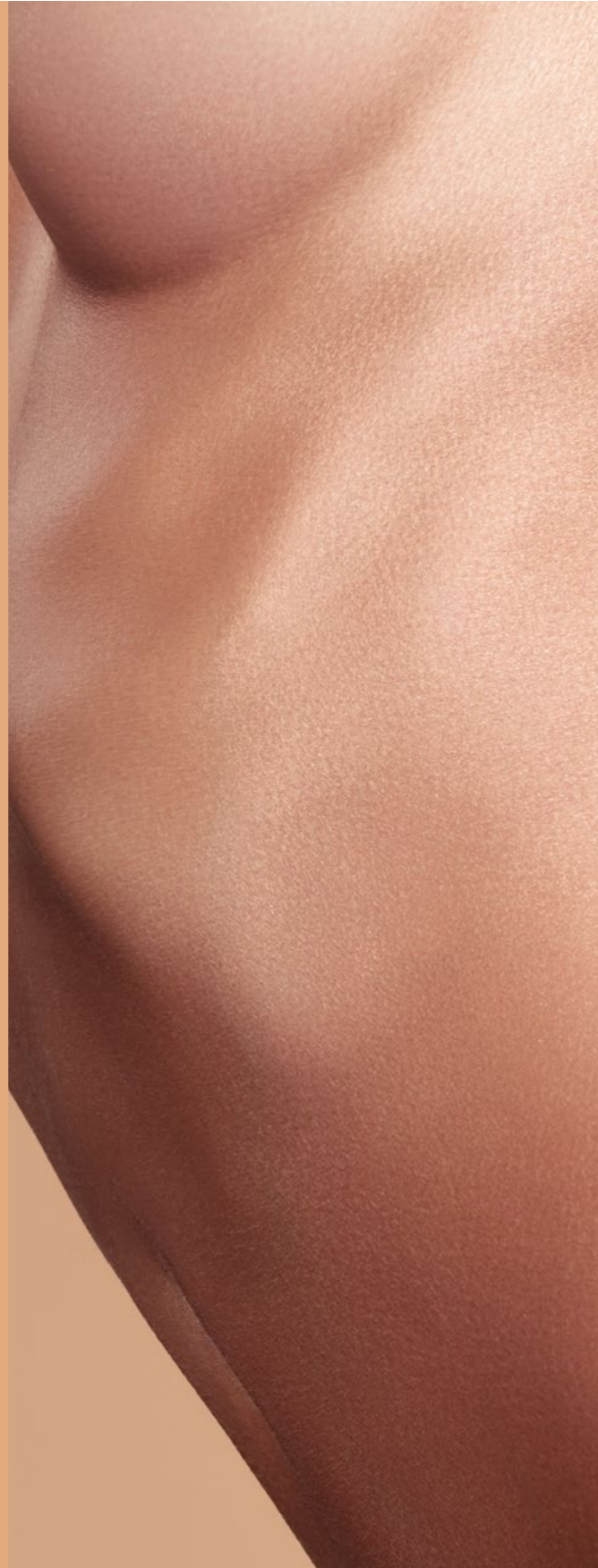
The programme covers all indications mentioned in the instructions for use, e.g. augmentation and reconstruction of breast and buttocks as well as breast and buttocks lift with implants.

IMPLANTS OF EXCELLENCE PROGRAMME BY POLYTECH

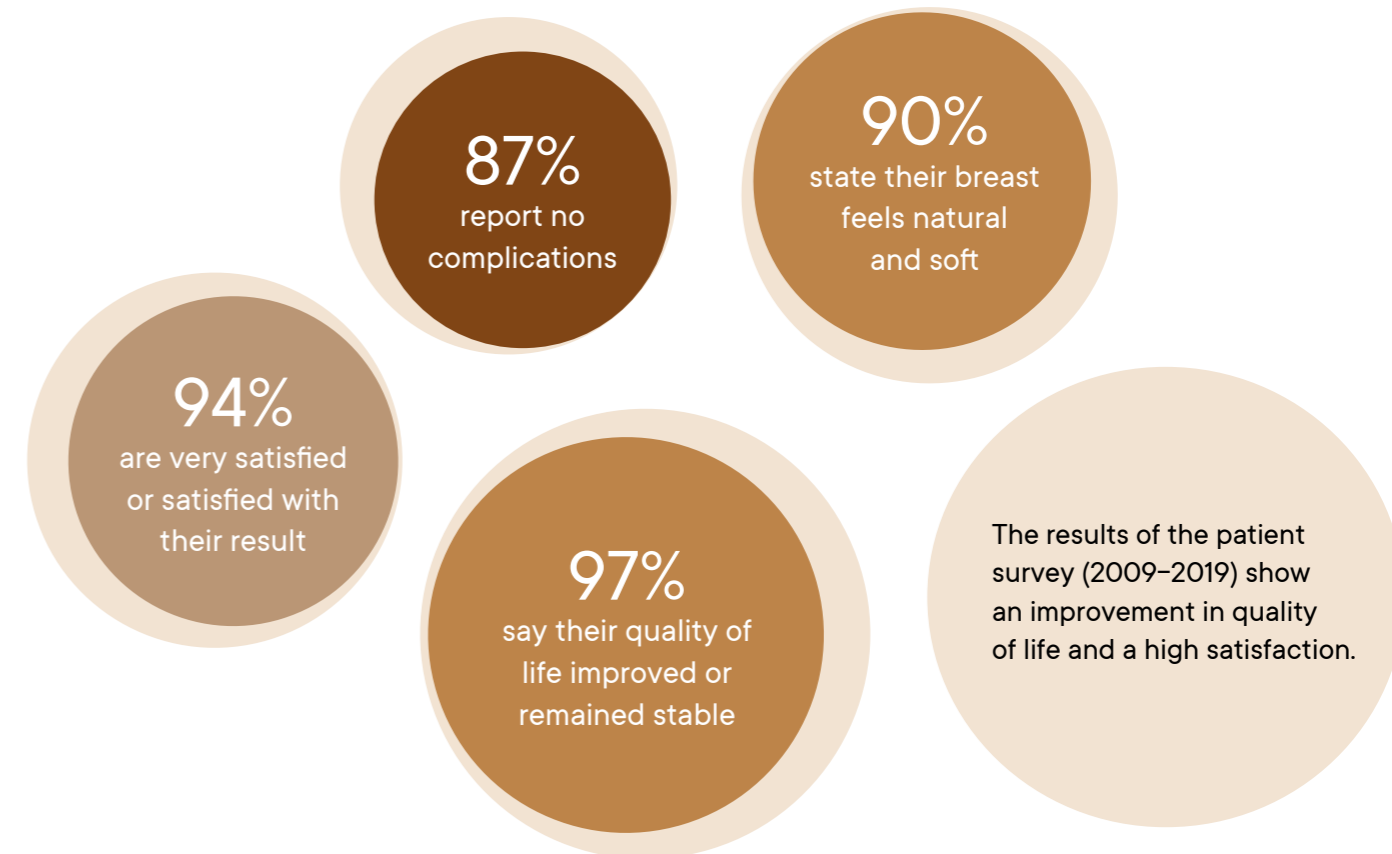
Implants of Excellence offers an additional service in specific cases and is aimed at increasing patients' satisfaction and boosting patients' confidence before and after surgery.

Products	Service
<ul style="list-style-type: none"> • Breast implants incl. B-Lite® with the following surfaces: <ul style="list-style-type: none"> - MESMO® - Microthane® - POLYtxt® - POLYsmooth™ • Gluteal implants 	<p>Free lifetime exchange implants of the same product range*</p> <ul style="list-style-type: none"> • In the event of a material related loss of shell integrity • Including contralateral breast adjustment* in all cases in which such need is diagnosed by a surgeon

Additional service offer for implants with the following surfaces	Implant replacement* in the event of Baker III or IV capsular contracture including the contralateral breast in all cases in which such need is diagnosed by a surgeon
<ul style="list-style-type: none"> • MESMO® • POLYtxt® • POLYsmooth™ 	Up to 10 years after surgery
<ul style="list-style-type: none"> • Microthane® 	For lifetime including rotation



WHAT PATIENTS SAY IN THE ANNUAL IMPLANTS OF EXCELLENCE SURVEY



Source: POLYTECH 2009/2019 accumulative survey data

BENEFITS OF THE PROGRAMME IMPLANTS OF EXCELLENCE



Support patient confidence and engagement



Patients participate in POLYTECH's annual survey and contribute to progress in the field of breast implants



Lifetime implant replacement in the event of material related rupture*



An opportunity for patients to stay in touch

*In the event of a material related loss of shell integrity, see Warranty Terms and Conditions on <https://polytech-health-aesthetics.com/en/warranty>

See Warranty Terms and Conditions



Not valid for custom made POLYTECH and B-Lite® breast implants and gluteal implants with article numbers preceded by SAF
* Excluding any costs of surgery

WHAT YOUR PATIENT WILL RECEIVE

After registering online, the patient will receive the following materials digitally or by post:

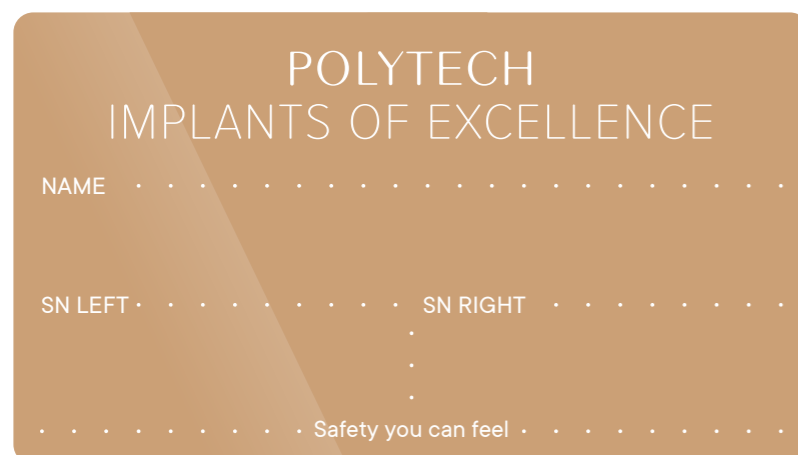
- Welcome Letter
- Member Card
- Warranty Certificate
- Terms and Conditions

● WELCOME LETTER

Confirmation of registration

● MEMBER CARD

Contains details of the patients' implants



● WARRANTY CERTIFICATE

Personal document containing the full information regarding the implants and operation

● TERMS AND CONDITIONS

Details of the IMPLANTS OF EXCELLENCE programme

Please note: All documents are sent digitally, unless postal delivery is requested in the registration process.

HOW DOES THE PATIENT REGISTER?

1. Free online registration at www.polytechhealth.com. To register, the patient will need the implant passport which the treating surgeon will hand over after implant surgery.
2. The patient can register for up to six months after surgery.
3. The registration is only valid if the online-form has been filled out completely.
4. Apart from registration, participation in the annual survey is mandatory to benefit from the Implants of Excellence programme. The annual survey link will be sent to the patient by e-mail. The link is active for a limited time only. The patient is responsible for timely participation in the survey. If the patient has not received an e-mail with the link by end of May (if she / he registered by the 31st of March of the previous year), the patient is asked to contact: ioe@polytechhealth.com at her / his earliest convenience.
5. All documents are sent digitally, unless postal delivery is requested in the registration process.
6. By registering to the Implants of Excellence programme the patient fully accepts the terms and conditions associated therewith.

IMPLANTS OF EXCELLENCE
PROGRAMME BY POLYTECH

For more information visit: www.polytechhealth.com

Scan to
register



IMPLANTS OF EXCELLENCE

WARRANTY TERMS AND CONDITIONS

1. Implantation with a standard breast or gluteal implant from POLYTECH Health & Aesthetics
2. Online registration at <https://polytech-health-aesthetics.com/de> for the Implants of Excellence programme within 6 months after implantation (for registration the patient needs the implant passport, which the treating surgeon will hand over after implant surgery)
3. Participation in the annual survey. The patient will receive the link by email. The link is only active for a limited time.
4. Valid for all implant surgeries. This warranty is valid retrospectively* and includes all breast and gluteal implants registered in Implants of Excellence.
5. The warranty programme is a voluntary service of POLYTECH, which may be changed or discontinued at any time, and registrations which are made up to that time will not be effected by such a decision. The programme is only valid in countries where POLYTECH is active.
6. The programme is not applicable in the following cases:
 - Damage to the implant before or during implantation
 - Damage to the implant due to an accident or injury
 - Damage to the implant by mammography
 - Damage to the implant during open or closed capsulotomy
 - All complications not listed in article 7
 - For custom made POLYTECH and B-Lite® breast implants and gluteal implants with article numbers preceded by SAF
7. The warranty grants free implants of the same product range in the event of
 - Shell rupture due to the material failure valid for life and includes adjustment (excluding any costs of surgery) of the contralateral breast in all cases diagnosed by a surgeon
 - Capsular contracture Baker Grade III & IV of breast implants including the contralateral breast in all cases in which such need is diagnosed by a surgeon:
 - Up to 10 years after implant surgery for POLYtxt®, MESMO® and POLYsmooth™ surfaces
 - For lifetime for Microthane® coated surfaces
 - Rotation of Microthane® coated breast implants for lifetime
8. Implant surgery must be performed by a qualified surgeon using state-of-the-art surgical techniques and in compliance with the instructions for use for the breast or gluteal implant in question. In case of rupture or capsular contracture, the surgeon who performed the original implantation should, if possible, perform the implant replacement. If this is not possible, POLYTECH must be informed proactively.
9. For requests for the replacement of breast implants due to capsular contracture Baker Grade III or IV, the treating surgeon must prepare photographic documentation prior to explantation. The same applies to the rotation of implants coated with Microthane®.
10. Damaged implants must be sent to POLYTECH for examination in a decontaminated state within four weeks after explantation. A comprehensive surgical report must be enclosed. In cases where implants are not returned properly or if no sufficient documentation is enclosed, no benefits can be granted.

December 1st, 2020

* retrospectively means that these new terms and conditions apply to future claims irrespectively of your registration date; any past claims that were decided in accordance with previous terms and conditions or which were not brought forth within the provided time limit, may not benefit from these new terms and conditions.

A GREAT VARIETY OF BREAST IMPLANTS



Quality you can feel

IMPLANTS OF EXCELLENCE

NEW with even more benefits for all patients registered!

POLYTECH Health & Aesthetics GmbH
Altheimer Str. 32 | 64807
Dieburg | Germany
Tel.: +49 (0) 6071 98630
Fax: +49 (0) 6071 986330
E-Mail: ioe@polytechhealth.com

For more information visit:
www.polytechhealth.com

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